API Integration

External Test Policy

# Version History

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| Version | Amendments | Person | Date |
| 0.1 | Original Draft | Hayley Ellis  Kelly Hopkins  Shannon Hollyoak | 04/02/2015 |

# Key Points to note

1. Prior to testing commencing a named point of contact must be supplied to enable communication and escalation should an issue arise.
2. Testing must take place at a mutually agreed time to ensure adequate resource is available to support and monitor testing accordingly.
3. Any test bookings must be reported by email by 3pm on the day of creation to ensure adequate time for cancellation. Please include booking numbers, GDS PNR locators (where available) and passenger surnames. The email address is [air\_stg\_api@stellatravelservices.co.uk](mailto:air_stg_api@stellatravelservices.co.uk)

# All Test Bookings

General

Please follow all guidelines below when creating test bookings;

* When booking, for all passengers, always use the customer name as per the daily test name log (this will be provided by your point of contact upon agreement of the test window). First names have no restrictions
* Do not use the word test or any derivatives in any booking information
* Ensure test bookings are created, where possible, outside a 6 month period from today and avoid peak booking times including but not limited to; Easter, Christmas, known Social and/or Sporting events. Ticket by dates within 7 days must also be avoided.
* Avoid making repeat bookings of the same product type. Vary the airline/supplier date and route
* Test bookings must only be made inside the agreed test window.

Please note the below suppliers do not allow test bookings.

Europcar

Hotels4U

*Failure to adhere to this test policy will incur charges from suppliers which could be passed on to you.*